



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

CITY NEWS

AREA CENTRAL EDITION

THE NEWSLETTER FOR THE RESIDENTS OF CAPE TOWN

May 2024 / ISSUE 68

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Single-phase meter gives access to Cash for Power



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Saluting our brave fire brigade



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More bobbies on the beat in Bellville

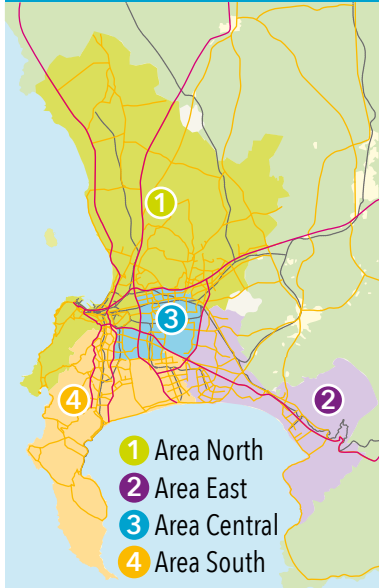


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Trimming trees ahead of winter



AREA CENTRAL



Bridging the gap: Replacing a makeshift informal crossing, this sturdy Vygekraal pedestrian bridge between Kewtown and Bridgetown now offers an easy connection for residents on either side of the Vygekraal river and further afield. See page 4.

EPWP a win-win for employment and environment

In the past four years, the City's Expanded Public Works Programme (EPWP) in Environmental Management has assisted over 14 500 unemployed Capetonians with short-term job opportunities. The recruits gain skills and much-needed income, while Mother Nature benefits from their care.



The Environmental Management Department continues to be a key implementer of the City's Expanded Public Works Programme (EPWP). From July 2023 to February 2024 alone, it created well over 2 000 job opportunities through various programmes. These include the Kader Asmal, Carbon Smart skills development, conservation skills development as well as the invasive species management and river warden programmes.

EPWP recruits help rehabilitate ecological infrastructure and support operations at City nature reserves. Teams clear invasive species from reserves, biodiversity sites, waterbodies and

It pays to protect nature: Some of the recruits who have secured short-term job opportunities through Environmental Management's Expanded Public Works Programme (EPWP). Since 2019, more than 14 500 of these workers have had a chance to earn an income and improve their future employability, while helping the City to conserve and protect the environment.



catchment areas. They also maintain reserve firebreaks and see to it that solid waste is removed from vleis and wetlands. In addition, they are trained to educate their communities about the environment.

Their time with the City has also seen many of the EPWP workers move on to longer-term employment. This is thanks to the theoretical and on-the-job training they receive as part of the skills development component of the programme. Training is provided in fields such as project management and administration, quality control, data collection and management, as well as environmental awareness and stakeholder engagement.

Capetonians, protect your power!

The City recorded 223 incidents of vandalism of power infrastructure and illegal connections in the first quarter of 2024 at a cost of R6,26 million. The Area South and Mitchells Plain districts were the hardest hit.

In some instances, the destruction caused is so severe that entire circuits and grids need to be rebuilt. Moreover, due to escalating security risks, the City and its contractors can only attend to service requests when it is safe to do so. Where possible, teams are accompanied by City law enforcement or private security.

The City is exploring every option to combat vandalism, theft and illegal connections. Power up our efforts by reporting any such incidents to the emergency number 021 480 7700, the fraud hotline on 0800 1100 77, City law enforcement agencies or the South African police.

PROTECT YOUR POWER.

Stand up against theft, vandalism and illegal connections!

REPORT 021 480 7700

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KORTLIKS

Die Stad het 19 gegradueerdes van oor die hele metro op 'n kontrak van drie jaar aangestel as deel van die toekenningsprogram vir die ontwikkeling van infrastruktuurvaardighede. Die doel is om 'n groep beroepslui te ontwikkel met noodsaaklike skaars vaardighede om Kaapstad se infrastruktuur uit te brei.

Die stewige Vygekraal-voetbrug tussen Kewtown en Bridgetown bied inwoners aan weerskante van die Vygekraalrivier én verder nou 'n maklike en veilige manier om die rivier oor te steek.

Die Stad se uitgebreide openbarewerkeprogram (EPWP) in die departement omgewingsbestuur het die afgelope vier jaar meer as 14 500 werklose Kapenaars met korttermynwerksgeleenthede bygestaan.

In die eerste kwartaal van 2024 was daar 223 voorvalle waar kraginfrastruktuur verniel of onwettige aansluitings gemaak is. Dit het die Stad R6,26 miljoen uit die sak gejaag. Area Suid en Mitchells Plain het veral erg deurgeloop.

KHAWUNDIBALISELE

ISixeko siye samisela izifundiswa ezili19 eziphuma kuyo yonke idolophu kwikhontrakthi yeminyaka emithathu njengenxalenye yenkqubo yaso yeNkxasomali yoPhuhliso lweZakhono lweZiseko zoPhuhliso. Injongo kukwakha uvimba wezifundiswa ezinobuchule kwizakhono ezingqibileyo nezibalulekileyo ukuze kwakhiwe iziseko zophuhliso.

Ibhulorho yabambini ngeenyawo ekhuselekileyo neyomeleleyo yaseVygekraal ephakathi kweKewtown neBridgetown ngoku yenza kube lula kubantu abahlala macala omabini omlambo iVygekraal nakwiindawo ezithe qelele

Kule minyaka mine iduleyo, iNkqubo kaMasipala eXananazileyo yokuSebenza kwiSixeko (iEPWP) kuLawulo lokuSingqongileyo iye yanceda abantu baseKapa abangaphangeliyo abaphezu kwe14 500 ngemisebenzi yesingxungxo.

ISixeko sinengxelo ngeziganeko ezingama223 zokonakaliswa kweziseko zophuhliso zombane noxokomezelo olungekho mthethweni kwikota yokuqala ka2024, nto leyo esidle iR6,26 miliyoni. Izithili zeArea South neMitchells Plain ziye zathwaxeka kanobom.

Making progress possible. Together.



New meter less of a money eater

The City has started rolling out a single-phase meter to afford more residents access to the Cash for Power programme. With a price tag of just over R6 000 (including VAT), the new meter is roughly 40% cheaper than the three-phase option, the cost of which has been prohibitive to many wanting to sell their excess solar power to the City.

How to get the new meter

Meter applications are automated for those who have already submitted an application for small-scale embedded generation (SSEG). Alternatively, follow the process for service connections to apply for the new meter. To submit an SSEG application, enter "Apply for authorisation to install an embedded generation system" in the search box on the City's website.

Once the meter is installed, you will be able to export your excess energy to the grid and get money back in the form of a credit offset on your monthly City bill.

Keep in mind that:

- the single-phase AMI meter is not applicable to three-phase customers;
- customers are required to provide the necessary metering accommodations; and
- in some cases, customers may need to adjust their electrical supply installation.

Power to the City, cash to the people

Cape Town is the first South African metro to buy excess solar photovoltaic power from small-scale generators. In this way, businesses and households have already earned over R30,8 million since the start of the 2022/23 financial year.

In exchange for their excess solar power, the seller's total municipal bill is first credited automatically down to zero, with the option to apply to earn cash beyond a zero balance. The cash option has been available to businesses since June 2023 and was recently introduced for households as well. By April 2024, more than 1 500 sellers were already benefiting from the programme. About 60% are residential customers, and the rest are commercial or industrial.

For more information on Cash for Power and how to apply, search under "Apply to sell surplus SSEG electricity to the City" on the City's website.

Be part of our power(ful) plan

A key part of our plan to protect Capetonians against load-shedding is to move away from a single state power utility towards a more reliable, flexible supply. To this end, the City is contracting with independent power producers for renewable energy, provided on demand. Part of that supply will come from thousands of households and businesses with spare rooftop solar power.

Our ground-breaking Cash for Power programme already does this – putting money back in the pockets of Capetonians with grid-tied solar systems, while easing the strain on our grid. Our 1 500 residential, commercial and industrial sellers have already earned R30,8 million in both municipal credit and cash for their surplus power.

A new, cheaper bidirectional meter – the device you'll need for selling power to the City – now makes it even easier for Capetonians to earn money as



A MESSAGE FROM THE EXECUTIVE MAYOR

solar power providers. Thanks to the cheaper meter (costing 40% less than the previous one) and a new online portal to speed up applications, we expect the number of suppliers to grow rapidly. Another part of the plan is to integrate

the City's energy systems. A third of Cape Town residents are served directly by Eskom. The City had been negotiating to take over these Eskom supply areas so that it can offer those residents the same load-shedding protection and service reliability that it offers its own customers. Unfortunately, Eskom has now withdrawn from these talks.

Not giving up, we have launched a petition where residents can show their support. Do consider signing it, as it is in everyone's interest that the whole of Cape Town is supplied more effectively by our excellent Electricity Generation and Distribution Department.

To find the petition, go to change.org.za and enter "City of Cape Town's takeover of Eskom supply area services" in the search bar. I hope I can count on your help to make Cape Town more energy-secure.

Geordin Hill-Lewis
Cape Town Mayor



City plays 'matchmaker' for SMMEs

In May, 150 small, medium and micro-sized enterprises (SMMEs) pitched their services to prospective buyers in the first of four 'match-up' sessions hosted by the City's Smart Supplier programme. The sessions followed a series of workshops where the enterprises were taught how to address the daily challenges of accessing new markets and business opportunities.

Smart Supplier is an eight-month programme funded by the City and administered by Smart Procurement World. This year, the programme – already in its eighth edition – focuses on buyer-seller linkages and connecting small businesses with clients across the province, country and continent. Since its inception in 2016, 1 800 potential buyer linkages have been created for programme participants, resulting in business opportunities worth approximately R20 million.

Each match-up session focuses on clients in different industries. This first one saw SMMEs meet with buyers in aviation, construction, energy and mining.

For more information, email business.support@capetown.gov.za or dial 021 417 4043.

Old municipal debt? You could qualify for a write-off

Qualifying customers may apply for the write-off of arrear debt older than about three years, provided they enter into a payment agreement with the City for the remainder of their debt.

To qualify:

- Enter into a debt payment agreement for current debt.
- Debt older than three financial years will be considered as

- written off automatically
- A condition of this arrangement is that the debt that is written off will be reinstated if customers default on their instalment plans.

You will need a copy of your identity document, proof of income, and a current City account that needs to be paid upfront, plus an additional sum towards the arrears (which the front office will determine based

on affordability). Also bring along three months' bank statements, and if unemployed, an affidavit to this effect. If the City account is in more than one person's name, a letter of consent will be required as well.

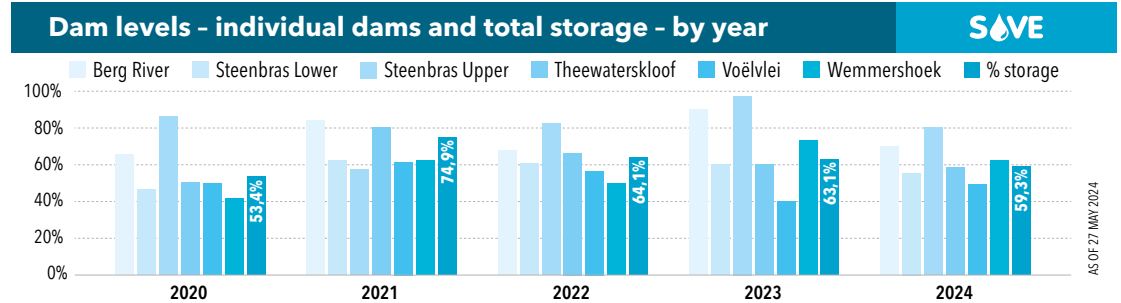
Visit our customer contact centres for assistance, contact the City call centre on 0860 103 089, or email Payment.Arrangements@capetown.gov.za.

Western Cape dam levels have dropped considerably

The dam levels for Cape Town have dropped to 59,3%. The City is aiming for an overall usage target of 650 million litres per day – which means Capetonians should try to use less than 105 litres per person per day.

Protect our water resources by following water-wise guidelines. Residents and businesses are reminded that the permanent regulations contained in the City's Water By-law still apply across Cape Town, regardless of the

restriction level. Municipal water may be used in gardens only before 09:00 or after 18:00, but never to hose down paved areas. Visit www.capetown.gov.za/thinkwater or www.capetown.gov.za/waterregulations to access the regulations.



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It is also available at City walk-in centres, at City libraries, on PressReader, and at some MyCiTi stations.

If you want it emailed to you, send your email address to: citynews@capetown.gov.za.



KORTLIKS

Die Stad stel nou 'n enkelfasemeter beskikbaar om méér inwoners toegang te bied tot die Cash for Power-program. Die nuwe meter kos net oor die R6 000 (BTW ingesluit) en is ongeveer 40% goedkoper as die driefaseweergawe.

Die Stad nooi inwoners om sy petisie te teken sodat die hele Kaapstad, ook huidige Eskom-gebiede, deur die munisipaliteit se elektrisiteitsdepartement van krag voorsien kan word. Geïntegreerde kragvoorsiening is een van die maniere om die Moederstad meer beurtkragbestand te maak.

Altesaam 150 klein, medium- en mikro-ondernemings het in Mei hulle dienste aan voornemende

kopers bemark by die eerste van vier skakelingsgeleenthede van die Stad se Smart Supplier-program.

Kwalifiserende Stadskliënte kan aansoek doen om munisipale skuld ouer as sowat drie jaar te laat afskryf, mits hulle 'n ooreenkoms met die Stad aangaan om die res van hulle skuld af te betaal.

Die damvlakke vir Kaapstad het tot 59,3% gedaal. Die Stad se mikpunt vir algehele waterverbruik is steeds 650 miljoen liter per dag – wat beteken dat Kapenaars minder as 105 liter per persoon per dag moet probeer gebruik.

KHAWUNDIBALISELE

ISixeko siye saqalisa ukukhupha iimitha zebakala lokuqala ukuze lincede abahlali abangakumbi ukuba bafikelele inkqubo yoMbane oHlawulelwayo. Njengoko ixabiso ngaphezulu nje kwiR6 000 (idibene neVAT), le mitha intsha itshiphu ngesithuba se40% kunemitha yebakala lesithathu.

ISixeko sihlaba ikhwelo kubahlali ukuba batyikitye uxwebhu lwaso olunoluhlu lwezicelo ukuze iKapa lilonke kuquka imimandla yakalokunje ebonelelwa ngombane ngabakwaEskom ukuba ifumane ubonelelo ngombane kwisebe lezombane likamasipala. Ubonelelo lombane ngokuhlangeneyo lolunye lweendlela zokwenza isixeko esingunozala ukuba sixhathise ngakumbi kucimicimi wombane. NgoMeyi, amashishini amancinane,

aphakathi nasakhasayo ali150 (iiSMMEs) aye anikezela ngeenkonzo zazo kwabo basenokuba ngabathengi babo kwinkqubo yokuqala kwezine 'zokhuphiswano' ebezisingathwe yinkqubo yabaNikezeli ngeenkonzo yoMthengi oPhum' iZandla.

Abathengi abaphumeleleyo banokufaka isicelo sokucinyelwa ityala elimileyo elingaphezu kweminyaka emithathu, ngaphandle kokuba bangenela isivumelwano sentlawulo yetyala eliseleyo kunye neSixeko.

Umlinganiselo wamadama aseKapa uye wehla waya kutsho kwi59,3%. ISixeko sisazibekele usukelo lokusetyenziswa kweelitha ezingama650 miliyoni ngosuku – nto leyo ethetha ukuba umntu ngamnye waseKapa umele azame ukusebenzisa ngaphantsi kweelitha ezili105 ngosuku.



Defeating dependency, step by step

Several participants in the City's successful Matrix® substance abuse treatment programme at the Parkwood, Delft South, Manenberg and Albow Gardens sites were recently acknowledged for having reached various milestones.

The programme is open to anyone over the age of 18. Based on the well-known Matrix® model, the 16-week treatment comprises three to four sessions a week, including counselling for clients and their families, skills training for clients to help them stay sober, a relapse prevention group, as well as a social support group.

Pressing on, despite problems

The programme does face challenges such as cable theft, leaving sites without electricity, computers and telephones for weeks. Sporadic gang violence also causes concern for staff's safety. Yet the service continues to assist multiple Capetonians wanting to break free from the cycle of dependency.

From July 2023 to March 2024, over 570 clients accessed the service. A senior therapist was also appointed, and three Social Work graduates started their two-year internships. A women's group at the Ruimte Road site continued to provide a safe space for women enrolled in the programme, and a Narcotics Anonymous meeting was successfully initiated in the Manenberg and Eerste River areas.



Breaking ground in Bonteheuwel: In May, the City turned sod at its new R140 million Bonteheuwel infill housing project. The envisaged 273 Breaking New Ground (BNG) state-subsidised houses should be ready by the end of 2025. As with all other City projects, qualifying beneficiaries for these homes will be objectively assessed in terms of the City's Housing Allocation Policy and housing needs register in a fair and independent process.

Capetonians honour their firefighting heroes

The dry and windy Cape Town summers are the ultimate test for our firefighters' skill and grit. This summer, they again proved their mettle, and Capetonians showed their appreciation by flocking to the commemoration of International Firefighters' Day.

On 4 May, thousands turned out to commemorate International Firefighters' Day at Athlone stadium. The day is spent honouring firefighters for their service and remembering those who lost their lives in the line of duty.

Capetonians got to interact with the City's Fire & Rescue Service staff and were able to get a closer look at the fire vehicles and the aerial support craft. They could also get dressed up in fire gear, have a crack at some of the fitness challenges that firefighters need to pass, and see first-hand how vehicle extrication and other firefighting operations are performed.

Summer 2023/24 was arguably one of the busiest on record for Cape Town's firefighters. They attended to 20 164 incidents, including 10 507 vegetation fires, 1 335 residential fires in informal areas, and 1 004 in formal areas. Preliminary indications are that since 1 December 2023, the Service's contracted helicopters logged at least 280 hours, and the spotter plane 132 hours.



Big thanks for being brave: The Mother City's people attended the City's International Firefighters' Day commemoration in Athlone in their numbers to honour the brave officers of our Fire & Rescue Service, catch a closer look at their vehicles, and step into their shoes for a moment.

More boots in Bellville



Reinforcing law enforcement: The targeted deployment of additional enforcement officers to central Bellville looks to replicate the successful trial in central Cape Town, which is well into its second year.

The City is taking the lessons learnt from the dedicated deployment of law enforcement officers in central Cape Town, launched in July 2022, and trialling the concept on a smaller scale in central Bellville. Small deployments will also occur in Mitchells Plain and Wynberg.

Boots to boost business

These targeted deployments to the metro's business hubs are in addition to the regular Area Law Enforcement, Traffic and Metro Police deployments and are aimed at increasing foot traffic and boosting economic activity.

The 18 dedicated officers deployed to

central Bellville, as well as the 16 each for Wynberg and Mitchells Plain, will work from 09:00 until 16:00 daily for the first two weeks. Deployment times will then be assessed and adjusted according to operational needs.

Proof of concept

In their first quarter on the beat, the officers in central Cape Town made 185 arrests and issued thousands of fines. In the 2023/24 financial year, they received over 20 000 service requests, searched over 21 000 persons and 900 vehicles, and issued more than 60 000 fines. Some 30% of the nearly 1 400 arrests made were drug-related.

A win for water safety: Some 1 500 aqua-fanatics participated in the learn-to-swim water safety programme at City swimming pools in recent months. Apart from water safety rules, the programme teaches breathing techniques, floating, water treading, doggy paddle, kicking, gliding and freestyle. Its primary aim is to turn participants into independent swimmers who can safely enjoy swimming as a recreational activity, and to reduce drowning incidents. The programme was offered at Morningstar, Delft, Manenberg, Hanover, Athlone and Parowvallei pools, among others.



Misuse makes Wesbank sewers suffer

Like many other areas in town, Wesbank faces frequent sewer blockages and overflows. The high frequency of service requests registered in the area raises concerns of deliberate irresponsible behaviour, while the type of damage suggests vandalism and intentional misuse. Locals have also expressed concern that sewers are often blocked again shortly after being cleared.

Wesbank feeling brunt of blockages

Areas such as Arendkop Circle, Goodeve Crescent and Flower and Happiness streets have emerged as hotspots for sewer blockages. From January to April, 592 sewer-related service requests were logged in ward 19, and 287 of these were specifically for Wesbank.

Removed or vandalised manhole covers are a key part of the problem, allowing various items to be dumped into the sewer pipeline. While clearing the sewer at Happiness and Flower streets, for instance, the City team found stones, sand and other foreign objects. These had entered the pipeline after a manhole cover in Kasba Street was removed.

Help us catch the culprits

Sewer blockages and overflows can have far-reaching consequences, including contamination of water sources, infrastructure damage, and disruption of essential services. Responding to these incidents diverts valuable resources away from other critical community needs.

If you spot anyone tampering with manhole covers or dumping foreign objects into the sewer system, report it to 0860 103 089. Your vigilance can help protect precious community infrastructure.



Senseless spending: The City has to spend vast amounts of public money on fixing vandalised sewer systems. This seems a shame, as the funds could have been used to address critical community needs.

KORTLIKS

Verskeie deelnemers aan die Stad se suksesvolle Matrix®-middelmisbruikprogram by die klinieke in Parkwood, Delft-Suid, Manenberg en Albow Gardens het onlangs erkenning ontvang nadat hulle verskillende mylpale in hulle behandeling bereik het.

Duisende Kapenaars het op 4 Mei by Athlone-stadion saamgetrek om Internasionale Brandbestrydersdag te vier. Op dié dag word brandbestryders vir hulle diens bedank en word daar hulde gebring aan diegene wat in die loop van hulle pligte gesterf het.

Wesbank sukkel met gereelde rioolverstopings en -oorstromings. Die baie diensversoeke uit dié omgewing wek kommer oor kwaadwillige onverantwoordelike gedrag, en die tipe skade dui op vandalisme en opsetlike misbruik.

Die Stad het in Mei die eerste sooi gespit by sy nuwe Bonteheuwel-tussenboubehuisingsprojek van R140 miljoen. Die beoogde 273 Breaking New Ground- (BNG-) staatsgesubsidieerde huise behoort teen die einde van 2025 klaar te wees.

Die doel met die toegespitste ontplooiing van bykomende wetstoepassingsbeamptes in Bellville-middestad is om die suksesvolle proef in die Kaapstad-middestad te repliseer. Die bykomende beamptes is ter aanvulling van die bestaande wetstoepassings-, verkeersdiens- en metropolise-ontplooiing in die gebied en is bedoel om voetverkeer te verhoog en ekonomiese aktiwiteit 'n hupstoot te gee.

Sowat 1 500 waterentoesiaste het die afgelope maande swem- en waterveiligheidslesse by die Stad se swembaddens ontvang.

KHAWUNDIBALISELE

Abathathinxaxheba abahlukeneyo benkqubo yeSixeko ebeyimpumelelo iMatrix® yokulwa nokusetyenziswa kweziyobisi eParkwood, eDelft South, eManenberg naseAlbow Gardens baye bawongwa kutshanje njengababe negalelo kwiinkalo ezahlukeneyo.

Nge4 kaMeyi, amawakawaka aye athontelana ukuya kubhiyozela uSuku lweHlabathi olungezaBacimimlilo kwibala lemidlalo iAthlone. Olu suku luchithwa kunikwa imbeko kubacimimlilo ngenkonzo yabo kuze kukhunjulwe nabo basutywa kukufa ngoxa besenza umsebenzi wabo.

IWesbank ithe gqolo ukujamelana nokuvaleka kunye nokuphuphuma kwemibhobho ehambisa ilindle. Ukuxhaphaka kokucelwa rhoqo kweenkonzo zolungiso okuphawuliweyo kulo mmandla kuvusa inkxalabo yokonakaliswa ngabom, ngoxa uhlobo lomonaakalo lubonisa ukonakaliswa kwayo nokungasetyenziswa

kakuhle kwangabom.

NgoMeyi, iSixeko siye saphethula isoyi kwiprojekthi entsha yokwakha izindlu ezingakumbi eBonteheuwel exabisa iR140 miliyoni. Izindlu ezixhaswa ngemali ngurhulumente ezi273 zeBreaking New Ground (BNG) zimele zibe sezigqityiwe ekupheleni kuka2025.

Usukelo lokuthumela amagosa omiselo mthetho awongezelekileyo kumbindi weBellville lubonakala luza kufak' umcephe kulingo olube yimpumelelo kumbindi weKapa. Oku kongezelela kuMiselo mthetho lweNgingqi, ukuthunyelwa kwamaPolisa eNdllela naweSixeko esimbaxa yaye kujoliswe ekwandiseni abahambi ngenyawo kuze kuhlumise noqoqosho.

Abantu abawathand' egazini amanzi abamalunga ne1 500 baye banegalelo kwinkqubo yokufunda ukuqubha ngokukhuselekiyo kumaqula okuqubha eSixeko kwezi nyanga zidluleyo.



New Kruskal Avenue contractor gets cracking

Because of consistent poor performance, the City had no choice but to terminate the contract of the company appointed for the second phase of the Kruskal Avenue upgrade in central Bellville. The new contractor started in June. Thank you to residents and businesses who remained patient while the new appointment was being finalised.

Temporary pain ...

Apart from Kruskal Avenue between Cross and South streets, other affected streets are Blanckenberg (pedestrianised trader area), Cross, Church and Wilshammer. Some 70% of the project scope is outstanding, including roads and services upgrades, electrical components and landscaping. In the interim, the affected roads will remain unsurfaced, and there will be limited unmarked parking.

... for long-term gain

Kruskal Avenue is a major pedestrian route from Bellville station to the wider Tygervalley Centre district. The project will hopefully set in motion the regeneration of the surrounding area. Existing stormwater infrastructure, lighting and surfaces will be upgraded and new trees, irrigation and benches added. For a better and safer pedestrian experience, the sidewalks will be wider, with universal access and traffic conflict zones.

Tenants urged to 'take back' public housing

A new housing campaign encourages tenants to take responsibility and look after their units.

A newly launched housing campaign is driving awareness of the City's investment in Council housing. Tenants are educated on the City's work to maintain and upgrade rental units, and encouraged to report maintenance issues and criminal activity to the City and the police. The idea is to get legitimate City tenants to 'take back' public housing

and take responsibility for looking after their units.

Report what is broken ...

Over the next few years, the City will be spending more than R1 billion on maintaining and improving its 45 000 rental units, especially also staircases. Resources are limited, so the most urgent maintenance will be

prioritised. For maintenance concerns, dial 0860 103 089.

... and those who break

Reducing vandalism of Council units will allow the City to do much more with its maintenance budget and free up teams for emergency work. To report suspicious behaviour in this regard, call 021 480 7700.



Be proud of your 'pad': With over R1 billion set aside for maintenance and upgrades at City rental units in the next three years, a new campaign is asking tenants to take responsibility for their units, report maintenance issues, and stamp out vandalism.



Vygekraal bridge brings communities together

The City officially opened the Vygekraal pedestrian bridge between Kewtown and Bridgetown in May. The new bridge is a major improvement on the previous informal and unsafe crossing cobbled together from rocks, plastic crates and sandbags.

Apart from connecting the immediate communities on either side of the Vygekraal river, the bridge also provides a critical non-motorised transport route for Langa residents to safely walk and cycle to and from central Athlone. The 2,9 m wide bridge was constructed using an innovative precast-concrete balustrade system, making it not only very sturdy and safe, but also more vandal-resistant and maintenance-light.

Tree teams trimming at top speed

In preparation for winter, the City's dedicated tree teams are attending to thousands of tree maintenance requests. Even available after hours, the teams are kitted out with chainsaws, trimmers, cherry pickers and other specialised equipment.

For 2023/24 to date, the City has received nearly 15 000 tree-related service requests and complaints, including 355 during the adverse weather experienced in April 2024. In City cemeteries specifically, teams are trimming trees to avoid damage to gravesites and memorials.

Don't cut, just call

While residents should regularly assess trees on City land in their areas, they should not trim or remove



Seeing the wood AND the trees: This tree-trimming job in Goodwood is one of thousands the City's specialised teams are attending to as part of the winter preparedness plan.

any such trees themselves, as this contravenes City by-laws. Please report any concerns around dead branches, cracks and cavities or submit general tree maintenance requests on www.capetown.gov.za, 0860 103 089, Contact.Us@capetown.gov.za or

RP.enquiries@capetown.gov.za. Alternatively, use the City's app, which is available for free on the Apple App and Google Play stores. Where a tree poses an immediate risk to public safety, dial 021 480 7700 from a cellphone or 107 from a landline.

Cape Town governance 'gooder' than the rest

Cape Town has come out tops in the 2024 edition of Good Governance Africa's Governance Performance Index. The index ranks South Africa's metro, local and district municipalities across the five good governance indicators of administration and governance, economic development, leadership and management, planning, monitoring and evaluation, and service delivery.

The City is ranked first for service delivery and economic development.

Cape Town also maintains the lowest broad unemployment rate in the country.

KORTLIKS

Weens volgehoue swak prestasie moes die Stad ongelukkig die kontrak kanselleer van die maatskappy wat vir die tweede fase van die Kruskalaan-opknapping in Bellville-middestad aangestel is. Die nuwe kontrakteur het in Junie begin.

Kaapstad kraai koning in vanjaar se uitgawe van Good Governance Africa se indeks van plaaslikeregeringsprestasie.

'n Nuwe behuisingveldtog skep bewustheid van die Stad se belegging in munisipale behuising. Huurders ontvang inligting oor die Stad se werk om huureenhede in stand te hou en op te knap, en word aangemoedig om instandhoudingskwessies en kwaaddoenerij aan te meld. Die gedagte is om Stadshuurders oor

te haal om verantwoordelikheid te aanvaar vir openbare behuising en na hulle eenhede om te sien.

Om vir die winter gereed te maak, hanteer die Stad se toegewyde boomspanne tans duisende boominstandhoudingsversoeke. Die spanne is selfs nauurs aan die werk en het allerhande gespesialiseerde toerusting, waaronder kettingsae, snoeiers en hidrouliese hijskrane.

Die Stad het in Mei die Vygekraal-voetbrug tussen Kewtown en Bridgetown amptelik geopen. Die nuwe brug verbind die gemeenskappe aan weerskante van die Vygekraalrivier en bied ook 'n belangrike roete vir niegemotoriseerde vervoer sodat Langa-inwoners veilig na en van Athlone-middedorp kan stap en fietsry.

KHAWUNDIBALISELE

Ngenxa yokungawenzi kakuhle umsebenzi ngokuqhubekayo, iSixeko kuye kwanyanzeleka siyiyekise ikontrakti nenkampani ebimisilwe ukuphumeza ibakala lesibini lophuculo eKruskal Avenue kumbindi weBellville. Ikontraka entsha iqale ngoJuni.

IKapa iye yaba semanqwangweni kuhlalo luka2024 loLawulo oLululo eAfrika kwi-Indeksi engeNdlela yokuSebenza kuLawulo.

Iphulo lokwakhiwa kwezindlu elisandul'ukuphelelelwa likhuthaza ulwazi ngotyalomali lweSixeko ekwakhiweni kwezindlu liBhunga. Abahlali bafundiswa ngomsebenzi weSixeko wokulondoloza nokuphucula izindlu ezirentwayo yaye bakhuthazwa ukuba bazikele izinto ezifuna ukulungiswa kwakunye nolwaphulomthetho. Injongo kukufumana abahlali beSixeko abasemthethweni "abaza kuhlala" kwizindlu ezilungiselelwe ngurhulumente baze

bahoye izindlu zabo.

Ngelokulungiselela ubusika, amaqela azinikeleyo ajongene nemithi agwalasela amawakawaka ezicelo zokulungiswa kwemithi. Njengoko efumaneka nasemva komsebenzi, la maqela axhobe ngeesarha ezinamatshayina, iitrima, iitsheri pika nezinye izixhobo ezikhethekileyo.

ISixeko siyivule ngokusemthethweni ibhulorho yabahambi ngeenyawo yaseVygekraal ephakathi kweKewtown neBridgetown ngoMeyi. Le bhulorho intsha idibanisa abahlali abakufutshane kumacala omabini omlambo iVygekraal, yaye yenza kube lula kakhulu kubahlali bakwaLanga abangahambi ngamoto ukuba bahambe ngokukhuselekileyo baze bakhwele iibhayisikile xa besiya okanye besuka kumbindi weAthlone.

CITY OF CAPE TOWN AND AREA CENTRAL CONTACT DETAILS

Accounts and general enquiries

Tel 0860 103 089 (option 1)
Fax 0860 103 090
Email accounts@capetown.gov.za
..... contact.us@capetown.gov.za

Alcohol and drug helpline (24/7)

Tel 0800 HELP 4 U (0800 435 748)

Anti-corruption and fraud hotline

Tel (anonymous, toll-free) . . 0800 323 130

Cable theft

All-hours tel 0800 222 771

Public transport (toll-free)

Information centre 0800 656 463
Dial-a-Ride 0800 600 895

Drought and water

www.capetown.gov.za/thinkwater

Report and track faults

www.capetown.gov.za/servicerequests

e-Services

www.capetown.gov.za/eServices

Contact the City

www.capetown.gov.za/contacts

Budget

www.capetown.gov.za/budget

Tariffs

www.capetown.gov.za/tariffs

Policies and by-laws

www.capetown.gov.za/policies

Council matters

www.capetown.gov.za/council

AREA CENTRAL CONTACT DETAILS

Tel 021 400 3131
Goodwood municipal offices, Voortrekker Road, Goodwood

Subcouncil 4

Tel 021 444 0196
Municipal offices, cnr Voortrekker and Tallent roads, Parow

Subcouncil 5

Tel 021 444 2962
Municipal offices, cnr Jakkalsvlei Avenue and Kiaat Road, Bonteheuwel

Subcouncil 6

Tel 021 444 3717
Municipal offices, Voortrekker Road, Bellville

Subcouncil 11

Tel 021 444 5387/5384
Fezeka building, cnr NY1 and Lansdowne roads, Gugulethu

Subcouncil 14

Tel 021 444 5395
Fezeka building, cnr NY1 and Lansdowne roads, Gugulethu



FOR EMERGENCIES CALL
021 480 7700
FROM ANY PHONE OR
107 FROM A LANDLINE



Find a programme,
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applications and more
at CityConnect at
www.capetown.gov.za.